



# App Dev for Capital Program & Portfolio Mgmt SaaS Company

## PROJECT DETAILS

 Custom Software Development

 Jul. 2022 - Ongoing

 \$10,000 to \$49,999

“*Their resources are always available to us. If we have any issues, they just step in and resolve them.*”

## PROJECT SUMMARY

Facile Technolab Pvt Ltd has built an application for a capital program and portfolio management SaaS company. The app is a project management software, and they use AWS, ASP.net, and SQL Server.

## PROJECT FEEDBACK

The app is still in development, but the client is at a great point right now thanks to Facile Technolab Pvt Ltd. The team has improved the models and made them faster, and they've stood out for their responsiveness and cooperative approach. They communicate well via WhatsApp and Microsoft Teams.



## The Client

Introduce your business and what you do there.

I'm the founder and president of CPM-365, a capital program and portfolio management SaaS company.

## The Challenge

What challenge were you trying to address with Facile Technolab Pvt Ltd?

We wanted to build a SaaS application.



**Mir Ahmad**  
Founder & President, CPM-365



IT Services



Bensalem, Pennsylvania

### CLIENT RATING

4.5

Overall Score

Quality: 4.5

Schedule: 5.0

Cost: 4.5

Would Refer: 5.0





## The Approach

### What was the scope of their involvement?

We did the design, and Facile Technolab Pvt Ltd has handled the development. The app is a project-management software. We've given them the liberty to use the technologies they see fit, and Facile Technolab Pvt Ltd has used AWS, ASP.net, and SQL Server, among others.

### What is the team composition?

We initially worked with the president for a few weeks to provide high-level information. Then, he assigned us our team; we've worked directly with three people, including a lead developer.

### How did you come to work with Facile Technolab Pvt Ltd?

I searched for freelancers online and found them. I had proposals from six companies, including Facile Technolab Pvt Ltd. Ultimately, we chose to hire them.

### How much have you invested with them?

We spend \$2,000 a month.

### What is the status of this engagement?

We've been working with them since July 2022. So far, we're 80%–90% done with the project.

## The Outcome

### What evidence can you share that demonstrates the impact of the engagement?

We started with the designs we provided upfront. The first-year model was slower, but models three, four, and five have been much faster. We're in great shape right now; it's now up to us to





catch up with Facile Technolab Pvt Ltd to review everything and give feedback.

We're not yet in the market to see traffic or customer satisfaction; we're still in the development phase.

## How did Facile Technolab Pvt Ltd perform from a project management standpoint?

They're doing well overall. The project has had issues, so we've gone back and forth several times. However, the work comes up clean 90% of the time. Facile Technolab Pvt Ltd tries to resolve the issues, and they're good at communicating and being on time. If we send an email, they respond promptly.

We also have access to their WhatsApp to contact them anytime. Additionally, we have meetings twice a week through Microsoft Teams.

## What did you find most impressive about them?

They're cooperative, and their resources are always available to us. If we have any issues, they just step in and resolve them.

## Are there any areas they could improve?

No, they're doing everything they can. If we had enough funding, we'd hire more staff from their company.

