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Staff Aug & Custom Software Development for HR Software Co

PROJECT DETAILS

- Custom Software Development, IT Staff Augmentation, Web Development
- d Jun. 2023 Sep. 2024
- 5 \$10,000 to \$49,999
- "If we were not happy with something, they listened and adjusted."

PROJECT SUMMARY

Facile Technolab augmented an HR software company's team to assist in their client-based applications development and client customization projects. The team's goal was to build SharePoint products as well.

PROJECT FEEDBACK

Facile Technolab successfully augmented the client's team, took regular tickets, and participated in the project's sprints. They communicated via virtual meetings, email, and messaging apps. Overall, their great communication skills, responsiveness to challenges, and quick adjustments stood out.

The Client

Please describe your company and position.

I am the CEO of Lanteria

Describe what your company does in a single sentence.

HR software

The Challenge

What specific goals or objectives did you hire Facile Technolab to accomplish?

- Building Sharepoint products
- Development
- Staff Augmentation





Miami, Florida

CLIENT RATING

5.0 Overall Score

Quality:	5.0
Schedule:	4.5
Cost:	5.0
Would Refer:	5.0



The Approach

How did you find Facile Technolab?

upwork

Why did you select Facile Technolab over others?

- Pricing fit our budget
- · Great culture fit
- Good value for cost

How many teammates from Facile Technolab were assigned to this project?

1 Employee

Describe the scope of work in detail. Please include a summary of key deliverables.

We hired them to help us with our client based applications and servicing client customization projects. They were to take the scope from clients and work with our development team to deliver solutions.

The Outcome

What were the measurable outcomes from the project that demonstrate progress or success?

They had to train their team, and take regular tickets. The idea was for them to be another member of our staff.

Describe their project management. Did they deliver items on time? How did they respond to your needs?

Yes they were pros and always participated well in the sprints.

What was your primary form of communication with Facile Technolab?

- Virtual Meeting
- Email or Messaging App

What did you find most impressive or unique about this company?

Great communication, very responsive to challenges. If we were not happy with something, they listened and adjusted.

Are there any areas for improvement or something Facile Technolab could have done differently?

There were moments when delivery was a bit slower but it was easily corrected.

